

How to Install AVG Internet Security / Anti Virus / Free Anti Virus Products.

Please read these notes through thoroughly to ensure you have all the files you need before removing any existing protection from your PC.

First you must make sure you have the installable AVG files before removing any existing Anti Virus product.

If you have an AVG CD, fine you can proceed to the next step.

Otherwise go to <http://www.avg.com/gb-en/download> for the full product version.

Or <http://free.avg.com/gb-en/download.prd-afg#tba2> (for the basic free edition).

Select the installation file NOT the Download manager

NB when downloading the full version, you may take a free trial for 30 days before starting your paid licence term, by downloading the 'trial version' rather than the 'paid version'

Now you have the installer files safely on your PC, you may uninstall the old Anti Virus products.

On XP and earlier O/S go to Control Panel then 'Add & Remove Programs'

On Vista and Windows 7 go to Control Panel, then 'Programs and Features'

Locate the old A/V programs and select Uninstall.

Note many A/V programs often have multiple entries. Norton / Symantec and McAfee are particularly noted for having multiple entries.

Both Norton / Symantec and McAfee have special clean-up tools to remove the debris their uninstallers leave behind.

NB the Norton removal tool is particularly vicious as it removes ALL Norton products from your PC – this may be problematic if you wish to retain some Norton S/W.

The cleanup tools can be located by a Google search for 'Norton removal Tool' or McAfee Removal Tool'. Make sure you download them ONLY from a Symantec or McAfee site. I have saved recent versions on my web-server <http://rjbarnett.co.uk/tools> look for the folders Norton Removal or McAfee Removal and download the files in the appropriate folder.

Once you have run the clean-up tools your PC will be ready to install AVG.

Insert the CD / locate the installer file

Follow the prompts as they appear.

If installing a full paid version, you will be asked for your licence number or sales number. The trial and free versions already have licence numbers loaded, although these can be overwritten with full licence numbers to upgrade/ extend the product licence term.

I recommend selecting a CUSTOM install to allow you to select the Office plug-in and also select which e-mail plug-in to use. Installing both the ordinary, and the Outlook plug-in gives flexibility should you want to use different mail clients in the future.

The AVG Firewall is good for standalone PCs but can be a bit too much if you have a network and especially if you want to use a VPN. The built-in Firewall in Vista and 7 is generally better than the XP firewall.

The installer will end asking which day / time you want to run a scheduled scan.

AVG 9.x also asks to do an optimise scan. If you have time, allow this to run, otherwise put it off till the next scan – or run a manual scan as soon as you can.